Top Tier of L&I's Provider Network

SUBSTITUTE SENATE BILL 5801 (SSB 5801)

An act relating to establishing medical provider networks and expanding centers for occupational health and education in the industrial insurance system; amending RCW 51.36.010; providing an effective date; and declaring an emergency.

RCW 51.36.010

The department, in collaboration with the advisory group, shall also establish additional best practice standards for providers to qualify for a second tier within the network, based on demonstrated use of occupational health best practices. This second tier is separate from and in addition to the centers for occupational health and education established under subsection (5) of this section... The advisory group shall recommend best practices standards to the department to use in determining second tier network providers. The department shall develop and implement financial and nonfinancial incentives for network providers who qualify for the second tier. The department is authorized to certify and decertify second tier providers.

TOP TIER PROVIDER ELIGIBILITY & INCENTIVES (BASED ON PROVIDER NETWORK ADVISORY GROUP DISCUSSIONS)

Developed Eligibility Criteria Conducted Provider
Surveys & Focus
Groups

Consolidated Feedback and Recommendations

Identified Areas for Further Discussion Agreed to move forward with top tie program criteria

EXPERIENCED ATTENDING PROVIDERS

- Focus on Attending Providers
- Average of ≥ 12 claims annually
- In good standing
- Higher certification
- Committed to quality improvement
- Include patients with complex claims in practice*

DEMONSTRATED BEST PRACTICES

- Exceeding benchmarks in best practices: ROA, APF, Provider/Employer contact*
- Care coordination
- Knowledge and expertise in core competencies:
 - Collaboration & communication
 - Pain management
 - Workers' Compensation knowledge

INCENTIVES

- Financial and non-financial incentives*
- Access to the Occupational Health Management System (OHMS) and provider feedback

INPLEMENTATION TIME FRAME

- Fall 2012: Prioritize top tier work related to OHMS and other 5801 efforts
- Winter 2012/2013: Develop implementation plan

• 2013: To be determined

^{*} Needs further work